

Transportation System Performance Measures

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Performance Measures Are Tools

- **Standard management**
- **Consensus building**
- **Decision-making**
- **Information sharing**

Performance Measures Are Not

- **A panacea**
- **Data in: magic out**
- **Shifting regional or State roles**
- **Simple**

Performance Measures Development Objectives

- **Broad participation and consensus**
- **Simple framework**
- **Focus on desired customer outcomes**
- **Understand key transportation indicators and relationships**
- **Best practices for measurement activities**

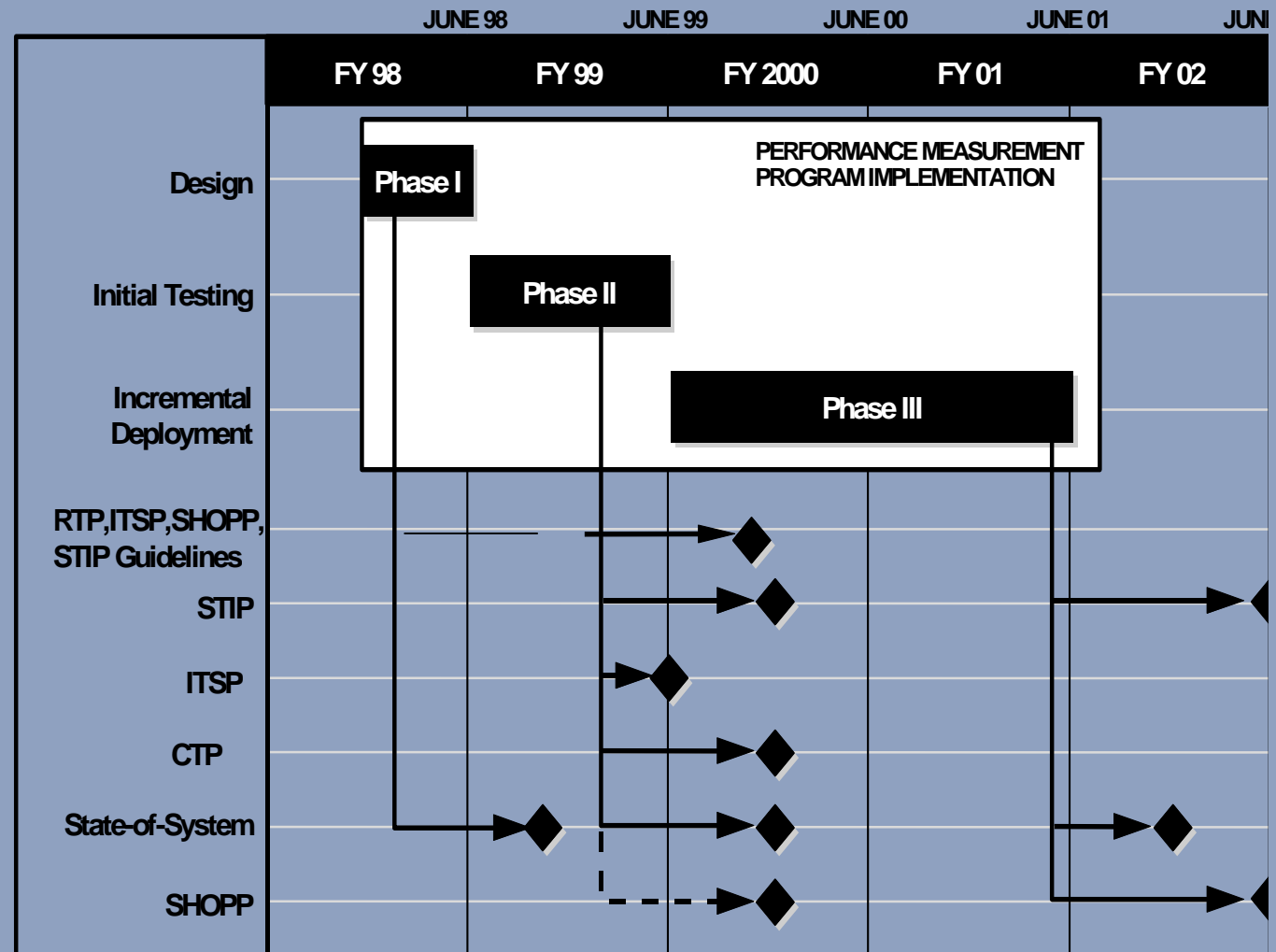
Why Performance Measures?

- **Transportation vital to quality of life and economic growth**
- **Systems approach to planning and decision making**
- **Provide modal-neutral customer and decision information**

Performance Measures Project

- **Phase 1: Design Outcomes and Measures**
- **Phase 2: Testing and Validation**
- **Phase 3: Incremental Deployment**

SCHEDULE (UNDER REVIEW)



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Project Status Summary

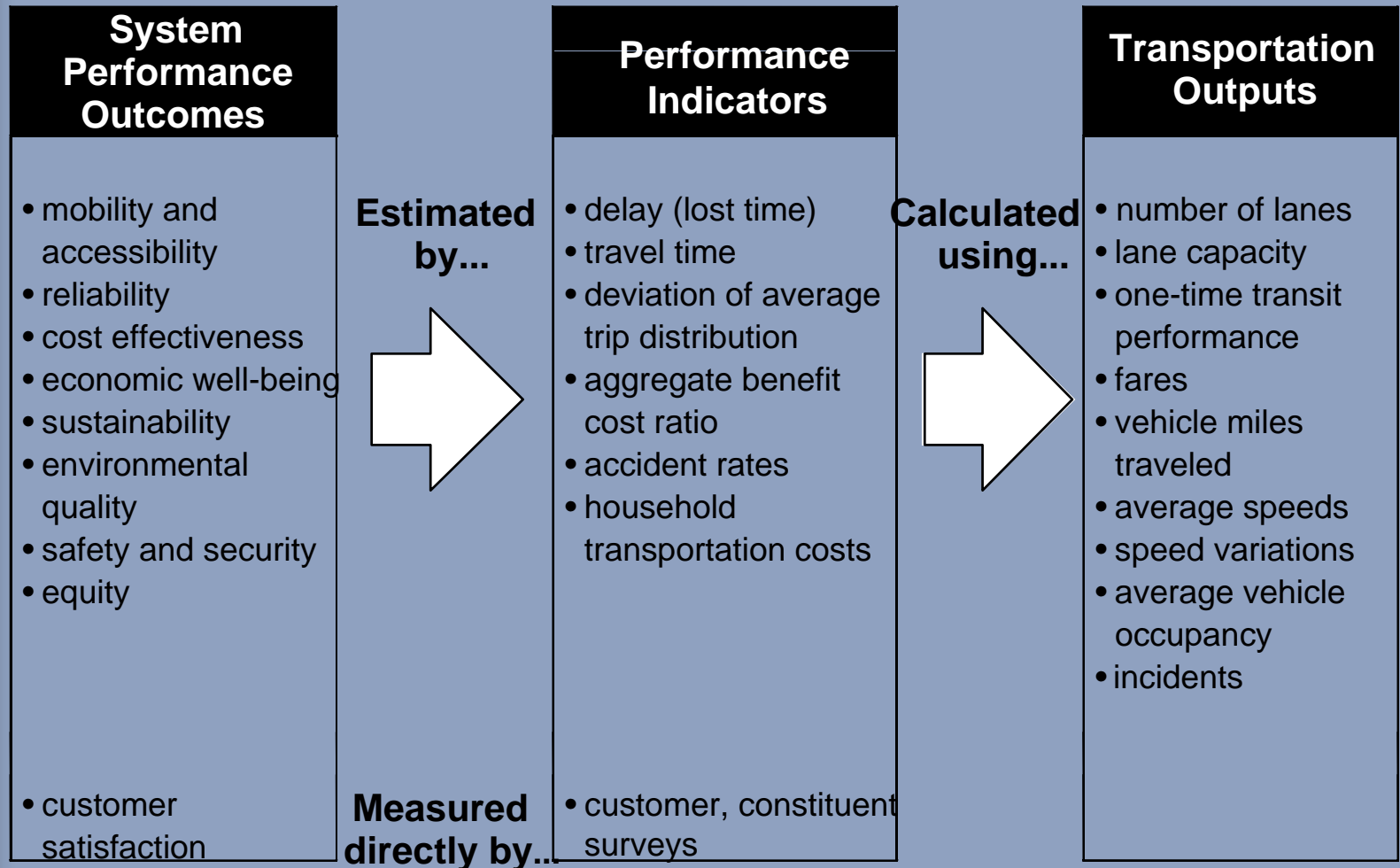
- **Phase 1: Complete as part of the California Transportation Plan (8/98).**
- **Phase 2: Preliminary findings will be available this spring. Refine 1999/00 Work Plan.**
- **Phase 3: Formal “kick-off” this fall. Incremental deployment opportunities exist.**

Project Achievements - Oct 1997 Conference

What we learned:

- **Outcome vs. Output Performance Measures**
- **Measures Are Tools Not Rules**
- **Emphasize the Product Not the Process**
- **Political Buy-in Needed for Success**

Project Achievements - Outcomes



Upcoming Deliverables (June 99)

- **Mobility, reliability and safety findings**
 - Highways
 - Transit
 - Intercity rail
- **Economic well-being outcome**
 - Draft report
- **State-of-the-System Report outline**

Your Role

- **Be and stay informed**
- **Inform others**
- **Provide advice**

Our Role

- **Keep you informed and advised**
- **Seek your advice and listen**
- **Effective project management**
- **Completed staff work**

Special Attention Areas

- **Indicators must be easy to use/simple to understand**
- **Indicators must be measurable across all modes**
- **Use existing data sources and conform to existing performance activities as much as possible**
- **Achieve simplicity and comprehensiveness**
- **Attracting and maintaining policy and technical advice**